

Problems Downloading and Playing Videos and Interactives

Scale City requires **Adobe Flash Player 10.0.12.36 or higher**. If you can't play the videos or you have problems with the interactives not working properly, your Adobe Flash player may need to be updated. Visit the Adobe web site at www.adobe.com/products/flashplayer/ to download the latest free Flash Player plug-in.

If you are teaching in a computer lab setting, with multiple computers trying to download the same interactive simultaneously, you may find that the interactive loads very slowly. "Mural Math" (from "The World of Mural Painting") and "House of Scales" (from "Miniature Land") are the largest files, so they will load the slowest.

To deal with this problem, you might have students immediately begin downloading the interactive when they get to the lab so that they can do other activities while the interactive is loading. Once the interactives have been downloaded once, they most likely will be cached on the computer, so they will download more quickly next time.